

Regular Meeting of the
Santa Clara County Health Authority
Quality Improvement Committee

Wednesday, February 13, 2019, 6:30-8:30 PM

Santa Clara Family Health Plan, Redwood
6201 San Ignacio Ave, San Jose, CA 95119

VIA TELECONFERENCE AT:

Business
275 O'Connor Drive, Suite C
San Jose, CA 95128

VIA TELECONFERENCE AT:

Residence
3411 S. Conway Ct.
Kennewick, WA 99337

AGENDA

1. Introduction	Dr. Paul	6:30	5 min
2. Meeting Minutes Review meeting minutes of the December 5, 2018 Quality Improvement Committee. Possible Action: Approve December 5, 2018 Quality Improvement Committee Minutes	Dr. Paul	6:35	5 min
3. Public Comment Members of the public may speak to any item not on the agenda; two minutes per speaker. The Quality Improvement Committee reserves the right to limit the duration of public comment period to 30 minutes.	Dr. Paul	6:40	5 min
4. CEO Update Discuss status of current topics and initiatives.	Ms. Tomcala	6:45	5 min
5. Action Items		6:50	45 min
a. Review of Quality Improvement Program Description 2019 Annual review of the Quality Improvement Program Description 2019. Possible Action: Approve the Quality Improvement Program Description 2019	Ms. Chang		
b. Review of Annual Health Education Program Description 2019, Work Plan 2019 and Evaluation 2018 Annual review of the Health Education Program Description 2019, Work Plan 2019, and Evaluation 2018. Possible Action: Approve Annual Health Education Program Description 2019, Work Plan 2019, and Evaluation 2018	Ms. Shah		
c. Review Cultural and Linguistics Program Description	Ms. Shah		

2019, Work Plan 2019 and Evaluation 2018

Annual review of the Cultural and Linguistics Program Description 2019, Work Plan 2019, and Evaluation 2018.

Possible Action: Approve Cultural and Linguistics Program Description 2019, Work Plan 2019 and Evaluation 2018

d. Review of Quality Improvement Policies

Dr. Liu

- i. QI.05 Potential Quality of Care Issues
- ii. QI.07 Physical Access Compliance
- iii. QI.10 IHA and IHEBA Assessments
- iv. QI.28 Health Homes Program

Possible Action: Approve Quality Improvement Policies (QI.05, QI.07, QI.10, QI.28)

e. American Disabilities Act (ADA) Work Plan 2019

Ms. Chang

Review Annual American Disabilities Act (ADA) Work Plan 2019.

Possible Action: Approve ADA Workplan 2019

f. Cal MediConnect Consumer Advisory Board (CAB)

Dr. Liu

Review of Consumer Advisory Board Charter for addition as a Quality Improvement Committee subcommittee.

Possible Action: Approve Consumer Advisory Board Charter

g. Timely Access and Availability MY2018

Ms. Switzer

Review Timely Access and Availability

Possible Action: Approve Timely Access and Availability

6. Discussion Items

7:35 30 min

- a. Appeals and Grievances
- b. VHP PQI Access Review
- c. QIC Charter Review

Mr. Garduno
Ms. Chang
Dr. Liu

7. Committee Reports

a. Credentialing Committee

Dr. Robertson 8:05 5 min

Review December 12, 2018 report of the **Credentialing Committee Meeting**.

Possible Action: Accept December 12, 2018 Credentialing Committee report as presented

b. Pharmacy and Therapeutics Committee

Dr. Lin 8:10 5 min

Review minutes of the September 20, 2018 **Pharmacy and Therapeutics Committee Meeting**.

Possible Action: Accept Pharmacy and Therapeutics Committee minutes as presented

c. Utilization Management Committee

Dr. Lin 8:15 5 min

Review minutes of the October 17, 2018 **UM Committee Meeting**.

Possible Action: Accept Utilization Management Committee minutes as presented

d. Compliance Report

Ms. Larmer 8:20 5 min

e. Quality Dashboard

Dr. Liu 8:25 5 min

8. Adjournment

Dr. Paul 8:30

Notice to the Public—Meeting Procedures

- Persons wishing to address the Committee on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- The Committee may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Johanna Liu 48 hours prior to the meeting at 408-874-1874 or quality@scfhp.com.
- To obtain a copy of any supporting document that is available, contact Johanna Liu at 408-874-1874 or quality@scfhp.com. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 6201 San Ignacio Ave, San Jose, CA 95119.
- This agenda and meeting documents are available at www.scfhp.com