



Regular Meeting of the Santa Clara County Health Authority Provider Advisory Council (PAC)

Thursday, October 06, 2016
12:15 PM – 1:45 PM
210 E. Hacienda Avenue
Campbell, CA 95008

Minutes

Members present:

Thad Padua, M.D., Chair
Steve Church
Bridget Harrision, M.D.
Peter Nguyen 12:30
Sherri Sager
Dolly Goel, M.D.
Tuyen Ngo, M.D.
Melinda Golden (on behalf of Dave Mineta)

Members not present:

Jimmy Lin, M.D.
Stephen Ho, M.D.

Staff present:

Christine Tomcala, Chief Executive Officer
Jeff Robertson, M.D., Chief Medical Officer
Jennifer Clements, Director of PNM
Sherry Holm, Behavioral Health Program Manager
Johanna Liu, Director of QI & RX
Lori Andersen, Operations Director, LTSS
Art Shaffer, Sr. Provider Services Representative
Claudio Graciano, Sr. Provider Services Representative
Caroline Alexander, Administrative Assistant
Tanya Nguyen, Director of Member Services
Jamie Enke, Health Services Project Manager
Andre Aguirre, QI Manager

Staff not present:

Irene Walsh, MLTSS Provider Services Representative
Abby Baldovinos, Sr. Provider Services Representative
Robyn Esparza, Administrative Assistant

1. Roll Call

Thad Padua, MD, Chairperson, called the meeting to order at 12:25 pm. Roll call was taken and a quorum was established.

2. Minutes Review and Approval

- a. Meeting minutes were reviewed. Dr. Padua asked the Committee if there were any additional questions or comments regarding the July 27, 2016, meeting minutes.
 - ✓ It was moved, seconded, and the July 27, 2016 meeting minutes were approved as presented.
- b. Kingstom Lum was recommended for appointment to the Committee.
 - ✓ It was moved, seconded, and the appointment of Kingstom Lum to the Committee was approved.

3. Public Comment

There were no public comments.

4. Chief Executive Officer Update

Ms. Christine Tomcala, CEO, presented the September 2016 Membership Summary.

Ms. Tomcala noted the current enrollment is 280,380, with the majority of our membership in Medi-Cal:

- Healthy Kids: 2,962
- Cal MediConnect: 7,909
- Medi-Cal: 269,402

Ms. Tomcala noted the following during Fiscal Year of July 2015 to June 2016:

- There was an increase in membership from a little over 26,000 members.
- Revenue increased by approximately 29.5%. Most of the growth was in the Seniors and Persons with Disabilities population (SPD), as well as the adult population.
- The Plan is looking at more outreach in the community which will involve working with providers regarding topics such as what Cal MediConnect has to offer and what Cal MediConnect is.

Committee encouraged providers to refer members for Consumer Advisory Committee.

Also, encourage referring members that are reflective of Medi-Cal population in the county (Seniors, Disabled).

5. Chief Medical Officer

Dr. Robertson presented an update on CME topics available to the group. The six different topics to choose from this year are as follows:

- Autoimmune Encephalitis
 - Neurological Manifestations of Lyme Disease
 - Population Health Science: A New Way to Think About Child Health
 - Treatment and Prevention of Ischemic Stroke
 - Neurodegenerative Disease
 - Lower Extremity Injuries in the Child and Adolescent: Evaluation and Treatment
- ✓ The committee unanimously voted for Population Health Science as the topic of most interest for a CME session.

Dr. Robertson presented an update on Medicare registration for providers. Committee advised that a notice was sent to providers in May regarding Medicare prescriber enrollment requirement. Starting February 1, 2017, claims for prescribers not enrolled in Medicare will temporarily be covered through the provisional fill policy. This will allow Cal MediConnect members to receive up to a 3 month fill for each of their medications. After this provisional fill, subsequent claims for the medication will be rejected at the point of sale if the prescriber is not actively enrolled in Medicare or opted-out.

6. SCFHP Strategic Plan 2016-2017

Ms. Tomcala presented the Strategic Plan for Fiscal Year July 2016 - June 2017, noting a lot of carryover from previous fiscal year.

Ms. Tomcala noted the following key points:

- Plan is working on building infrastructure.
- The top priority is compliance. Working on strengthening Fraud, Waste and Abuse program as part of increased compliance.
- Implementing new claims system for Medi-Cal population.
- Implementing QNXT for both Cal MediConnect and Medi-Cal products.
- Developing a reporting and analytics structure.
- Working on fostering membership growth and retention by developing and implementing Cal MediConnect and Medi-Cal retention activities.
- Initiating marketing and outreach program for Cal MediConnect by January 2017. Implement Model of Care for Cal MediConnect and SPD population by January 2017 as part of establishing complex care delivery expertise.
- As part of union contract, the Plan to convene a Compensation Committee, which will re-write all job descriptions and benchmark pay ranges by fourth Quarter of 2016.
- Achieve budgeted financial performance by achieving Fiscal Year 2016-2017 Net Surplus of \$11.7 million.

7. Provider Incentive Program

Dr. Robertson presented an overview of the Provider Incentive Program. Incentive is paid out to capitated Primary Care Physician groups as applicable. Provider groups receive incentive check based on performance measures, such as emergency admits, generic prescription rates etc. Program based on HEDIS scores, increase in access, and Quality of Care.

Medi-Cal Program to include the following five measures:

- All Cause Readmission
- Cervical Cancer Screening
- IHA (Initial Health Assessment)
- Access to Primary Care,
- Encounter Data

The Plan to expand to six or seven measures next year.

8. Quality and Pharmacy Update

Ms. Liu presented the third quarter drug report, noting the top drugs requested for prior authorization for Medi-Cal and Healthy Kids are epi-pens and insulin and the lidocaine patch for Cal MediConnect. Ms. Liu noted the top drug by cost for Medi-Cal and Healthy Kids was Hep C agents, followed by Humira and diabetes medications. For Cal MediConnec, the top drug by cost was Hep C agents, followed by diabetes and antipsychotic medications. No new trends to report from last quarter.

Ms. Sager recommended splitting out pharmacy costs by age on future reports.

9. Member Enrollment

Ms. Nguyen presented an overview of member enrollment and provider assignment process to the Committee.

10. Access and Availability

Ms. Clements presented an update on contracts with Acupuncturists and an update on providers for End of Life Benefit. Plan is working on contracts with Acupuncturists, a few are working on credentialing. Redirecting to Medi-Cal Fee for Service providers as far as End of Life providers.

11. Meeting Calendar for 2017

Dr. Padua presented the 2017 meeting calendar to the committee.

- ✓ Committee approved continuing to meet on Thursday's.

12. Adjournment

It was moved, seconded, and approved to adjourn the meeting at 1:50pm.

- ✓ Next Meeting is scheduled for February 02, 2017.



Dr. Thad Padua, PAC Committee Chair



Date