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Santa Clara Family Health Plan Selects Cognizant’s TriZetto Platform to Drive Business Growth and Meet Industry Demands

Industry-leading Suite of Proven Medicaid and Medicare Solutions Enables Operational Efficiency and Compliance, Lowers Costs and Improves Member and Provider Experience

TEANECK, NJ—January 10, 2017—[Cognizant](#) (NASDAQ: CTSH) today announced that [Santa Clara Family Health Plan](#) (SCFHP), a California-based health plan, selected Cognizant’s leading TriZetto software solutions to support the overall administration of its business operations on a single, modern healthcare platform designed for efficiency, flexibility and improved member and provider experiences.

Located in Santa Clara County, SCFHP is a local safety net health plan providing affordable health insurance to more than 280,000 members in its three lines of business: Medi-Cal, Healthy Kids, and Cal MediConnect. Medi-Cal is California’s Medicaid program, Healthy Kids is a locally funded insurance program, and Cal MediConnect is a Medicare-Medicaid plan for dual eligible beneficiaries.

With the support of Cognizant’s strategic consulting services, SCFHP will be implementing [TriZetto’s QNXT enterprise core administration platform](#) to support their Medi-Cal and Healthy Kids programs beginning in June 2017. With this implementation, SCFHP’s Medi-Cal and Healthy Kids programs will be on the same platform as its Cal MediConnect program. The TriZetto QNXT solution is one of the most widely deployed platforms supporting Medicaid Managed Care Organizations in the U.S. and provides SCFHP with the ability to run multiple lines of business on a single platform, ensure compliance, streamline operations, reduce costs and improve customer experience.

As an existing TriZetto client, SCFHP will migrate the data of its 280,000 Medi-Cal and Healthy Kids members to the QNXT platform, improving operational efficiency and providing new flexibility in the evolving healthcare marketplace. In addition, the platform will enable SCFHP to streamline the management and processing of grievances, appeals and complaints.

“As the healthcare industry continues to grow in complexity, it is essential to leverage proven solutions that can efficiently manage health plan operations, but also meet changing industry regulations and compliance,” said Jonathan Tamayo, Chief Information Officer, Santa Clara Family Health Plan. “TriZetto’s solutions suite and Cognizant’s expertise will help us meet business requirements, while supporting our commitment to providing the highest quality customer service to our members”

“Leveraging digital technologies and modern infrastructures is crucial for organizations to remain compliant, while driving success in today’s changing healthcare landscape,” said Krish Venkat, President, Healthcare and Life Sciences at Cognizant. “Our integrated consulting, software and IT solutions will help SCFHP streamline business growth and workflow, and provide improved experiences across the care continuum.”

Learn more about Cognizant’s Healthcare Practice and Solutions:

<https://www.cognizant.com/healthcare>

About Santa Clara Family Health Plan

SCFHP is a local, public, not-for-profit health plan that provides high-quality health coverage to residents of Santa Clara County. Through a dedicated partnership with an expansive network of doctors and other professionals, SCFHP acts as a bridge between the health care system and those who do not have access to or cannot afford health care. SCFHP is the local plan for Medi-Cal, Cal MediConnect and Healthy Kids in Santa Clara County. SCFHP began in 1997 and is now proud to provide services to over 280,000 residents of Santa Clara County. Through devotion to outstanding service and care for the community, SCFHP is committed to providing quality, affordable health insurance to the underserved in Santa Clara County’s diverse population. For more information, visit www.scfhp.com.

About Cognizant

Cognizant (NASDAQ: CTSI) is a leading provider of information technology, consulting, and business process services, dedicated to helping the world’s leading companies build stronger businesses. Headquartered in Teaneck, New Jersey (U.S.), Cognizant combines a passion for client satisfaction, technology innovation, deep industry and business process expertise, and a global, collaborative workforce that embodies the future of work. With over 100 development and delivery centers worldwide and approximately 255,800 employees as of September 30, 2016, Cognizant is a member of the NASDAQ-100, the S&P 500, the Forbes Global 2000, and the Fortune 500 and is ranked among the top performing and fastest growing companies in the world. Visit us online at www.cognizant.com or follow us on [Twitter: Cognizant](#).

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