



Santa Clara
Family Health Plan
The Spirit of Care

CONSUMER AFFAIRS COMMITTEE AGENDA

Santa Clara Family Health Plan
210 E. Hacienda Ave.
Campbell, CA 95008

Tuesday, June 10, 2014
6:00p.m. – 7:00p.m.
Creekside Room

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| 1. Call to Order | Dr. Wenner |
| 2. Roll Call | Dr. Wenner |
| 3. Public Comment | All |
| 4. Review and Approval of March 2014 meeting minutes. | All |
| 5. Health Plan Updates | Pat McClelland
V.P. of Member Operations |
| 6. Overview of Coordinated Care Initiative (CCI) & Medi-Cal Long Term Services (MLTSS) | Lori Andersen
Operations Director of Long Term Supports Services |
| 7. Future Agenda Items | All |
| 8. 2014 Meetings | All |
| • September 09, 2014 | |
| • December 09, 2014 | |

**Notice to the
Public—**

Meeting Procedures

- Persons wishing to address the Committee on an item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Tanya Nguyen 24 hours prior to the meeting at 408-874-1851.
- Any agenda materials distributed to a majority of the members less than 72 hours before a meeting will be made available for public inspection at the Santa Clara Family Health Plan office at 210 E. Hacienda Avenue, Campbell, CA during normal business hours. Materials distributed during the meeting shall be made available for public inspection at the meeting if prepared by the Health Plan staff or a member of its legislative/advisory body, or the next business day after the meeting if prepared by some other person.