



CalHEERS Case Number:

DATE

HOH_NAME
ADDR_LINE_1
ADDR_LINE_2
CITY, STATE ZIP

Important!

This letter explains changes to your Healthy Kids HMO insurance. The program is also known as the County Children's Health Initiative Program (CCHIP).

Dear Subscriber,

This letter is about changes to your Healthy Kids HMO insurance. This includes health, mental health, dental, and vision insurance.

What will change?

Starting October 1, 2019, children enrolled through Santa Clara Family Health Plan's Healthy Kids HMO will move to Santa Clara Family Health Plan's Medi-Cal program.

1. Health and Vision Insurance will be provided by **Santa Clara Family Health Plan's Medi-Cal program.**

- Your child can still see the same health care provider.
- There are no co-pays for prescriptions or for doctor visits.
- Your only cost is your monthly premium payment.

2. Dental Insurance will be provided by **Medi-Cal Dental.**

- Your child may see any dentist who accepts Medi-Cal Dental.
- Please ask your child's dentist if they accept Medi-Cal Dental.

Medi-Cal Eligibility Division
1501 Capitol Avenue, MS 4607
P.O. Box 997413, Sacramento, CA, 95899-7413
Internet Address: www.dhcs.ca.gov

What will not change?

- Your child's covered benefits will **not** change. Your child will not lose any health, dental, mental health, or vision benefits.
- Your child's Healthy Kids HMO health care provider will not change.
- Your child will stay with Santa Clara Family Health Plan.

Questions?

- for questions about your child's move from the Healthy Kids HMO (or CCHIP) to Medi-Cal, call your CCHIP Program Administrator **at 1-833-91C-CHIP (833-912-2447)**, Monday through Friday, 8 a.m. to 5 p.m.
- To learn more about this change read the Frequently Asked Questions (FAQ) on the next page. The FAQ also tell about the Medi-Cal Managed Care delivery system.
- For questions about Medi-Cal health plan choices in your county, call Health Care Options at **1-800-430-4263** (TDD/TTY 1-800-430-7077), Monday through Friday, 8 a.m. to 6 p.m. The call is free.

Thank you,

Department of Health Care Services

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