Dear Subscriber:

This letter has important news about changes to your child’s medical, mental health, dental, and vision care coverage.

Your child has coverage through Santa Clara Family Health Plan’s Healthy Kids HMO, the County Children’s Health Initiative Program (CCHIP).

Starting October 1, 2019, children in Healthy Kids HMO-CCHIP will get their medical, mental health, and vision care through Santa Clara Family Health Plan’s Medi-Cal program.

Your child will get dental care through Medi-Cal Dental. Starting October 1, 2019, your child can see any dentist who accepts Medi-Cal Dental.

The services your child is eligible for will not change.

Your child will not lose any health, dental, mental health, or vision benefits. Your child may need a new dentist. Ask your current dentist if they accept Medi-Cal Dental.

Next steps:

1. Keep paying your premium. If you do not pay premiums in full for two months in a row, your child will be disenrolled from Healthy Kids.
2. Watch for more letters from the Department of Health Care Services (DHCS). They will tell you when your child will move to the Medi-Cal health plan. They will also tell you about your child’s dental coverage. You will get at least one more letter from us about your child’s health care coverage moving to the Medi-Cal health plan in your county.

3. Tell the CCHIP Administrator if you move or change your phone number, so you keep getting information.

Questions?

To ask about your child’s move from the Healthy Kids health plan to the Medi-Cal health plan, call the CCHIP Program Administrator at 1-833-91C-CHIP (1-833-912-2447).

To learn more about the CCHIP change and Medi-Cal Managed Care Plans, read the Frequently Asked Questions (FAQ) on the next page.

Thank You,

Department of Health Care Services