



Santa Clara
Family Health Plan

Santa Clara Family Health Plan Will No Longer Offer The Healthy Generations Program in 2010

Santa Clara Family Health Plan will no longer offer our Healthy Generations Medicare Advantage HMO effective January 1, 2010.

We reached this difficult decision for a variety of financial and operational reasons. We believe that in order to sustain our mission and commitment to our community of members and providers, we must mitigate any further financial losses and exit the Medicare program.

All of the Healthy Generations members will be able to return to fee for service Medicare and maintain their current relationship with their physicians and hospitals. Additionally, they will either choose or be assigned to a Medicare Part D plan with no premium. We anticipate that most of the beneficiaries will continue to be members of Santa Clara Family Health Plan for their Medi-Cal benefits.

We value our Medi-Cal members and encourage Healthy Generations members to maintain enrollment in Santa Clara Family Health Plan for their Medi-Cal benefits. As the local community plan in Santa Clara County, we have a long standing history of exceptional service to our members and are dedicated to our partnership with the traditional safety net providers in our community.

Thank you for your continued support during these challenging times. Santa Clara Family Health Plan intends to focus on our core business – Medi-Cal, Healthy Families and Healthy Kids – over the next two years while evaluating what potential role we will play in health care reform.

Sincerely,

Elizabeth Darrow
Chief Executive Officer